



Package Express Closure Q&A

- **Q: Why is Greyhound closing its Package Express business?**
A: Greyhound is turning its focus to its core business of providing travel to millions of passengers across the country. This focused direction will allow us to strengthen the traditional bus industry and expand access to affordable and convenient intercity bus service to millions of travelers across the country.
- **Q: Will package service end immediately?**
A: Greyhound Package Express will end our service on September 30, 2022, and our online customers will no longer be able to place online orders past September 15, 2022.
- **Q: Will my shipment be accepted before the cutoff date and make it to its destination if it does not arrive by September 30?**
A: Any shipment accepted before the cutoff date will receive the same service we provide today. Staff will continue to be available to complete all shipments accepted until they get to their intended destination.
- **Q: Will I still be able to track my package?**
A: You can track your package at <http://www.shipgreyhound.com/tracking/>

For additional support please contact us at greyhound.support@greyhound.com